

Future of Hertfordshire Community Opportunities

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Introduction

- Current picture in Hertfordshire
- Contracts for these services end in 2020
- What we have found so far and what are the plans for the future
- This does not include HCC Day Services

What is a Community Opportunity?



Community Opportunities are:

- Day Opportunities
- Day Care
- Day Services

It is...

- Group and 1:1 support
- Support in buildings or in the community

Why are we looking at Community Opportunities?

- Young people tell us they want to do things differently
- We need to make sure that the right support is happening at the right time
- We have to run a process to issue new contracts in line with procurement law

What are we doing?

- Talking with people who use services
- Talking with families and carers
- Asking young people, who will use future services what they would like to do
- Continue to work with service providers
- Looking at what works well in other areas

What did we learn?



- New services need to match Hertfordshire's Connected Lives care model
- This will make it easier for people and professionals to access the right service at the right time
- Information on where to find services needs to be better

Feedback from People

Want choice of what to do and when (including evenings and weekends)

Want to be independent and be involved in community

Spend time in a meaningful way; not just be supported to 'live'

Younger people expressed less desire for building based day service

Want to be listened to, want a model that is led by the service user voice

Most people had no plans for life after college, but everybody had clear ambitions, and most wanted to volunteer and or work

Want involvement in the way the service runs (plan, recruit, train etc.)

What do we want to achieve?

Tell providers what services people want and where we need new services

Improve the quality of current services and develop new services based on feedback

Agree a list of providers that can offer good quality community opportunity services

Explain clearly how we (or people themselves) will pay for services

What does this mean for individuals and families?

- Aim is to keep current providers and gain more!
- Minimal disruption for individuals who use services and their families
- All stakeholders will be kept informed at appropriate times

Next Steps



- We will run a process during 2019 and 2020
- Providers will need to apply to join the framework
- Individuals and family carers will be keep informed

Contact Us



Please email: gemma.brace@hertfordshire.gov.uk

thank you